

# Replacement of damaged Chelsea card and/or replacement PIN request



Please complete this form in BLOCK CAPITALS and return to:

Chelsea Building Society, Thirlestaine Road, Cheltenham, Gloucestershire GL53 7AL

Name of card holder: <input style="width: 95%;" type="text"/>	Account number: <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td><td style="width: 12.5%;"></td> </tr> </table>																
Daytime telephone number: <input style="width: 95%;" type="text"/>																	
<b>Please tick box A, B or C</b>																	
<input type="checkbox"/> <b>A</b> My card is damaged and I enclose it with this form																	
<input type="checkbox"/> <b>B</b> I do not know the existing PIN (Personal Identification Number)																	
<input type="checkbox"/> <b>C</b> Other reason (please specify): <input style="width: 450px;" type="text"/> (See note c below).																	
<b>Please also tick box D, E or F so that the appropriate replacements can be ordered</b>																	
<input type="checkbox"/> <b>D</b> Please order a replacement card, I know the existing PIN																	
<input type="checkbox"/> <b>E</b> Please order a replacement card and replacement PIN																	
<input type="checkbox"/> <b>F</b> Please order a replacement PIN for my existing card.																	
Signature: <div style="border: 1px solid black; height: 40px; width: 100%;"></div>																	
Date																	

**Notes:**

- a your new replacement card should be received within 7-10 days
- b your replacement PIN should be received within 10-14 days
- c this form should not be used for a lost, stolen, retained or not received Chelsea card these should be reported to us immediately.

**For office use only**

Signature checked by: <input style="width: 95%;" type="text"/>	Date: <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 12.5%; text-align: center;">D</td><td style="width: 12.5%; text-align: center;">D</td><td style="width: 12.5%; text-align: center;">M</td><td style="width: 12.5%; text-align: center;">M</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		
Original card destroyed: <input style="width: 95%;" type="text"/>	Date: <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 12.5%; text-align: center;">D</td><td style="width: 12.5%; text-align: center;">D</td><td style="width: 12.5%; text-align: center;">M</td><td style="width: 12.5%; text-align: center;">M</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		
<b>ACC05 Chelsea card reordered (R)</b>									
Processed by: <input style="width: 95%;" type="text"/>	Date: <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 12.5%; text-align: center;">D</td><td style="width: 12.5%; text-align: center;">D</td><td style="width: 12.5%; text-align: center;">M</td><td style="width: 12.5%; text-align: center;">M</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td><td style="width: 12.5%; text-align: center;">Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y
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<b>ACC05 PIN only reordered (P)</b>									
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D	D	M	M	Y	Y	Y	Y		
<b>ACC05 Chelsea card and PIN reordered (N)</b>									
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Branch Source Code: <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 25%;"></td><td style="width: 25%;"></td><td style="width: 25%;"></td><td style="width: 25%;"></td> </tr> </table>									

Web version